



Curatess OTP iOS 1.0.17 Update

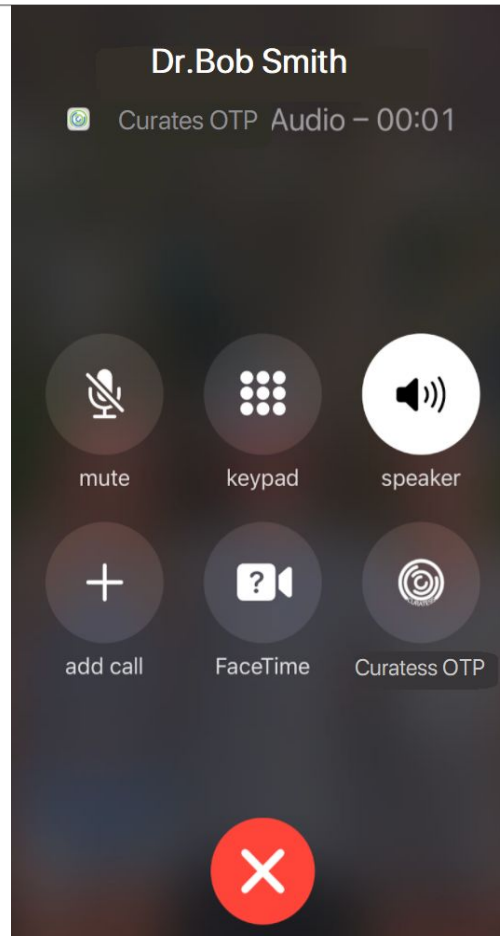
Major Change to Accept and Answer Calls

Step 1: Answering a Call - iOS (iPhone & iPad)

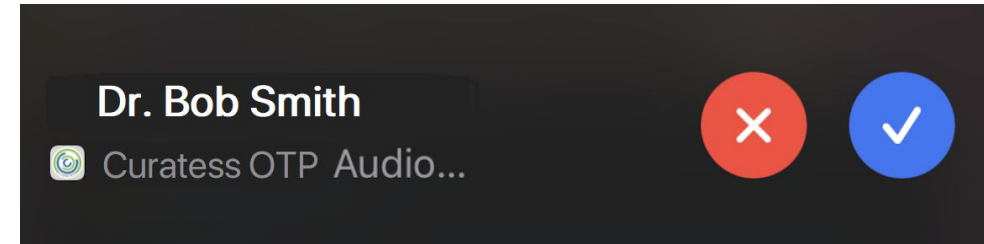
Inbound calls to Curatess OTP will appear the same as a traditional phone call.

Device Locked Answer Call Screen

- Slide to answer
- Press the power button to ignore
- Double press the power button to decline



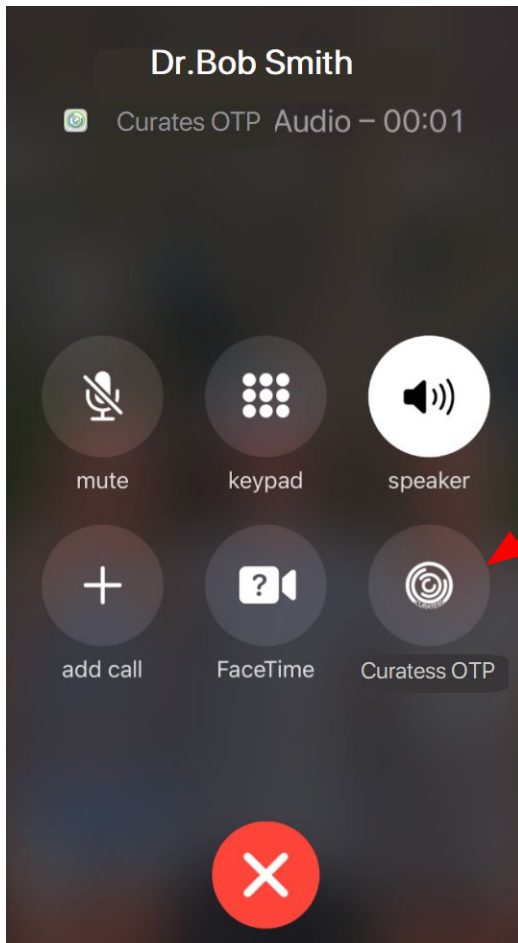
Device Unlocked Answer Call Screen



- Tap the Blue circle with the ✓ to answer
- Tap the Red circle with the X to decline

Step 2: Additional Action for Locked Devices

If you receive a call when your iOS (iPhone & iPad) is locked, Apple requires you to launch the Curatess OTP app to answer the call.



To successfully accept and answer a call, it is required to tap on the button labeled “Curatess OTP”.

After answering the call you will hear instructions that read:

“Please click the icon to accept the call in main app screen”

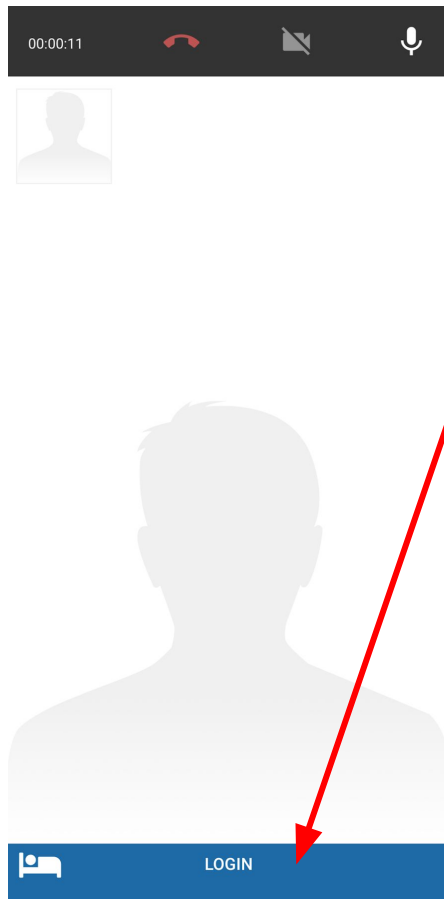
YOU MUST TAP THE “Curatess OTP” Icon to UNLOCK your device to accept and answer the call. If not, the call will NOT connect.

Device Unlock Notes

- If Face ID is enabled, your device will be unlocked automatically
- If you use a PIN, you will be required to enter your PIN to unlock your device

Curatess OTP Ready for Use

Once connected you can use video and audio controls. Login to access Patient Health Information



Logged Out

You must login to access Patient Health Information.

Login

Tap "Continue" to login.

Login

Curatess

CONTINUE

CANCEL



Logged In

All Curatess OTP features will be active.